



What the new Elite website does

A summary of the features families, players and coaches use every day, plus answers to common questions.

Programs, teams and training

The site introduces **Elite Volleyball** and its programs with a dedicated **Programs** guide, team sections for **Regional, Premier and National** tracks, and a coaches directory so families can meet the staff. Team pages show each team's next practices and where it competes.

Training you can buy in a few clicks

The **Training** page lists every skills class, clinic and camp. Each class explains what it is, when it runs and what it costs, and checkout is a simple, guided flow:

- Monthly recurring classes are purchased as a monthly subscription.
- Per-session classes let you pick specific upcoming dates (for example, up to eight future sessions) and pay per session.
- One-time events, drop-ins and clinics are purchased as single registrations.
- Policies are agreed and signed at checkout, and payments run securely through Stripe.

Schedule and calendar

A public calendar shows classes, clinics and club events, and every event opens the right detail or registration page. Members see practice schedules on their team and profile pages.

Recruiting

The **Recruiting** section explains Elite's college recruiting program. Families that purchase recruiting services get a personal recruiting experience: the recruiting office can **schedule appointments and calls**, share messages directly with athletes and guardians, and keep every conversation in one place. Players and parents see their recruiting inbox and upcoming appointments on their own profile.

News, announcements and email

Club announcements are published on the site and delivered by email, including **mass communications** to whole clubs, teams or groups. Families can also read announcements for their own teams on their profile.

Member accounts and admin tools

Signed-in members get a **My Profile** area, court bookings, tournaments and travel information, and staff get internal tools for schedules, tasks and communications.



02 / YOUR PROFILE

Player and parent profiles

Everything a player or parent can see and do inside their own account.

Player profiles

A player's profile is the athlete's home base. It shows and, where appropriate, lets the player edit:

- Basic details — name, contact information, graduation year, primary position and measurements such as height and wingspan.
- College preferences — the type of college and region a player is interested in.
- Team information — team chiclets, jersey number and position.
- **Practice and tournament schedule** — the team's upcoming practices (time, location and courts) and tournaments, drawn from the club calendar.
- Season assessments — the assessment history described below.
- Team announcements — club and team announcements appear right on the profile.

Parent profiles

A parent or guardian account connects to each athlete through a club-approved link. On their profile, parents can:

- See each linked player's card, with the family's view of roster and contact details.
- Update permitted player information during profile setup — the club approves the link first, and parents never see assessment scoring or staff-only details.
- Switch between teams when players are on more than one team, with the practice and tournament schedule for the selected team.
- Read family announcements for the whole club and for each player's teams.
- Buy classes and clinics for their players and manage registrations and bookings.
- Receive recruiting communication for a recruiting member of the family once services are purchased.

One family, many players. If your family has players on multiple teams, the schedule section on your profile shows a simple toggle — one chiclet per team — so you can switch between them.



03 / ASSESSMENTS & RECRUITING

How we measure growth

Player assessments, the recruiting office, and how the club communicates.

Player assessments

Every club-season athlete is assessed on a regular rhythm. Assessments record what a player can do today so the coaching staff can plan development:

- Coaches score core volleyball qualities on a simple **1–5 scale** — from **Off track** to **Great**.
- Physical measurements such as height and wingspan are recorded in feet and inches alongside primary position.
- Each season runs **October through September** with check-ins about every two months, so families see a series of points rather than a single snapshot.
- A monthly chart shows each player's trend against a target line for the season.

Coaches work with players on a **baseline** at the start of the season and then repeat **routine measurements** through the year. The baseline shows where the athlete starts; the routine check-ins show progress the player and coach can talk about together.

The recruiting office

Families that join Elite's recruiting program get a direct working relationship with the recruiting office:

- The office schedules **appointments and calls** with athletes and guardians.
- Recruiters communicate with athletes and families through secure recruiting messages — replies stay in one thread on the member's profile.
- Recruiting plans, orders and appointments are visible to the family, and message notifications go to the player, guardians and recruiters.

Mass communications

The club sends announcements by email to subscribers, teams or the whole club — practice reminders, deadlines and news — and posts everything on the site so no one misses a message. Families opt in with their account email and can read every announcement on their profile or the News page.

Buying classes is intentionally simple. Pick a class, choose your dates or a monthly plan, agree to the policies, pay securely — done.



Common questions

Quick answers about accounts, schedules, assessments and what comes next.

Where do I see my daughter's practice schedule?

Sign in and open **My Profile**. Players see their team's upcoming practices and tournaments on their profile; parents see them for each linked player and can switch between teams with the toggle at the top of the schedule section.

How do I buy a class or clinic?

Open the **Training** page, choose a class, and select **Register**. Depending on the class you can pay monthly, pick specific upcoming dates and pay per session, or buy a one-time event. Checkout includes the club's policy agreement and secure Stripe payment.

What is a player assessment?

A structured check-in where coaches score core volleyball qualities on a 1–5 scale and record measurements like height and wingspan. Coaches establish a baseline early in the season, then repeat routine measurements so players and families can see progress on a simple chart.

How does recruiting communication work?

After a family purchases recruiting services, the recruiting office schedules appointments and calls with the athlete and guardians and communicates through recruiting messages. Messages and appointment notices appear in the family's recruiting inbox on their profile, and email notifications go to the player, guardians and recruiters.

Will I get club emails?

Yes — announcements, deadlines and reminders are emailed to account holders, and everything is also posted on the News page and your profile. Club staff announcements stay internal to staff and coaches.

Who can see my player's information?

Player details are protected. Only club staff — and, with an approved link, the player's own family — can view player records. Family links are reviewed by the club before they grant access.

What's coming next?

The roadmap includes the ability to reserve private lessons, a potential Elite mobile app, and many other features. Announcements will keep families informed as new tools arrive.

Need help? Contact the Elite office — or use the account guide, "Elite Volleyball New Profile Guide," for step-by-step signup instructions.